



“RETAILING & OHS LAW” (8 HOURS)

Audience: Designed for business and department managers, supervisors and team leaders. Recommended Minimum: 6, Maximum: 20.

Venue: Preferably in an external training venue.

“Retailing & OHS Law” is a very comprehensive overview of what is required for retail businesses, their management, and their personnel to fulfill their legal responsibilities in the area of Occupational Health & Safety.

Society and governments are placing more and more emphasis on safe workplaces and will readily prosecute those who breach laws in this area. A work ‘accident’ is no longer considered an unfortunate happening, it is now a ‘crime’ unless you can prove otherwise.

This exceptional program will provide you with the knowledge and tools to prepare your business, your self and your team to prevent accidents, fulfill responsibilities should one still occur, as well how to respond appropriately if that happens.

Topics covered include:

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| * OHS Acts and Regulations | * Employer Responsibilities |
| * Employee Responsibilities | * Risk Management |
| * Duty of Care | * Policies and Procedures |
| * Consultation | * Hazard Identification |
| * Falls in the Workplace | * Hazardous Substances |
| * Manual Handling | * Robbery & Violence |
| * Managing Incidents and Claims | * Workers Compensation |
| * Inspectors and Inspections | |

Participation in this program as a ‘one-off’ is a very valuable learning experience that is significantly enhanced if participants are able to complete the whole Leadership and Management Program Series. This series is run in capital cities and various regions for proprietors, managers and team leaders. For managers and supervisors unable to attend the combined training sessions, there is also the option of working through the workbook, in combination with coaching sessions from an assigned Leadership and Management coach.