



“LEADING CHANGE” (4 HOURS)

Audience: Designed for proprietors, managers, supervisors and team leaders.
Recommended Minimum: 6, Maximum: 20.

Venue: Preferably in an external training venue.

Even when it is a change for the better, if the actual process of the change is not a good one and/or its management is not handled well then the composite result may be a negative one. In fact the actual sought change may even be blocked or not be able to be effectively implemented.

“Leading Change” educates and empowers managers to respond positively and effectively to the ranges of changes that occur in organisations. It educates participants in how to identify different types of changes and to anticipate likely changes. It also educates them on the likely responses to change and how to manage these responses. Further it identifies common mistakes made by managers in relation to change and guides them in how to effectively lead their people through change.

Topics include:

- **Identification of Types of Changes**
- **Motivation to Change**
- **Responses to Change**
- **Why People Resist Change**
- **The Troubled Employee**
- **Successfully Leading People Through Change**

Participation in this module as a ‘one-off’ is a very valuable learning experience that is significantly enhanced if participants are able to complete the whole Leadership and Management Program Series. This series is run in capital cities and various regions for proprietors, managers and senior staff.